



TEAM MISSION STATEMENT

We, the entire staff at Rudy Schmid Inc., Body and Frame Shop agree to the following core values:

- 1) To ensure a highly satisfied customer through quality workmanship, fair and competitive pricing.
- 2) To meet customer expectations worthy of our long-standing reputation.
- 3) To maintain integrity by providing a supportive work environment for our technicians.
- 4) We will show equal concern for the needs of our customers *and* our staff.
- 5) We will invest in a comprehensive and effective marketing plan that reinforces the image in the community that Rudy Schmid's has maintained over three generations.
- 6) Give attention to detail in the final presentation of EVERY completed repair.
- 7) We have made a team-commitment to improvement to ensure the values stated here.

Signed:

Date: